

# Internet Security Systems Inc.

## Return Authorization Request Form

**Please read our return policies completely before returning this form.**  
Please complete this form and fax it back to us at 212-202-3763 or you can E-mail it to us at [info@issisecure.com](mailto:info@issisecure.com)

Customer Name:

Order Type (circle one):    Online            Telephone            Purchase Order

4 Digit Order Number or PayPal / Google Transaction ID:

Item(s) you wish to return (part number):

Serial Number(s) of item(s) you wish to return:

Reason for return (circle one):

Defective out of box

Defective under warranty

Do not want item

Other \_\_\_\_\_

Contact E-mail:

Phone number:

Fax:

Comments: Please provide any other information relevant to this RA request including desired exchange options, repaired item shipping address, or any other special instructions.